

**טופס בקשה לאישור התקשרות
לרכישת טובין/שירותים**

אל: ועדת מכרזים

מאת (היחידה)	אגף מערכות מידע ומחשוב	נושא ההתקשרות	חידוש תחזוקה "פרמייר" מחברת מיקרוסופט, לשנת 2023
שווי ההתקשרות (ללא מע"מ)	167,000 ש"ח	תקופת ההתקשרות	1/1/2023-31/12/2023
סיווג ההתקשרות (למלא את השדה המתאים)			פטור ממכרז לפי תקנה: 3(29)

תאור מהות ההתקשרות *

חברת מיקרוסופט מספקת תמיכה טכנית, מנוהלת, לטכנולוגיות מיקרוסופט המוטמעות בארגון. המחשוב ברשות מבוסס על טכנולוגיות של חברת מיקרוסופט. השירות הכרחי עבור קבלת SLA בקריאות משביתות. הרשות רוכשת מידי שנה חבילת שירותים זו. השירות הינו לשבעות רצון האגף ביום 9/11/2022 פורסמה במערכת נעמ"ה פניה, ובה כוננת הרשות להתקשרות עם ספק יחיד - חברת מיקרוסופט ישראל בע"מ, לצורך רכישת שירותי תמיכה "פרמייר" לשנת 2023. אומדן היקף ההתקשרות כפי שפורסמה במנוף 197,000 ש"ח, כולל מע"מ. לפניה לא התקבלו השגות. על פי הפרסום במנוף, בקשת ההתקשרות בתוקף עד יום 31/12/2023. מבוקש אישור הוועדה, להתקשרות עם חברת מיקרוסופט ישראל בע"מ, לצורך רכישת שירותי פרמייר, אומדן היקף ההתקשרות כ- 167,000 ש"ח, לא כולל מע"מ, לשנת 2023.

נימוקים לאישור הבקשה ולסיווג התקשרות *

המחשוב ברשות מבוסס על טכנולוגיות של חברת מיקרוסופט. על מנת לשמר את זמינות ושרידות המערכות, אנו רוכשים את חבילת שירותי התחזוקה "פרמייר".

שם הגורם המקצועי	רביד שמואלי	מנהל אגף בכיר מידע ומחשוב	21/11/2022	תאריך	חתימה
תפקיד					

תקנה תקציבית	98200130	אישור ראש תחום פיקוח תקציבי באגף הכספים (טרם הגשת הבקשה לוועדה)
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שם הספק/קבלן	מיקרוסופט ישראל בע"מ	מס' ח"פ או ע"מ	511380693
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החלטת ועדת מכרזים מרכזית / ועדת מכרזים עליונה / ועדת פטור משרדית (כולל הערות ונימוקים)

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חתימות					
שם	יו"ר	יועמ"ש	נציג חשב	חבר	חבר

* ניתן לצרף הסברים וחומר רקע ככל שיידרש



Microsoft Unified Enterprise Support

Proposal for

Israel Land Authority

Prepared by:

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Disclaimer

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Support to drive your solution success

Accelerate time to value by putting your business-critical solutions at the center of our experience

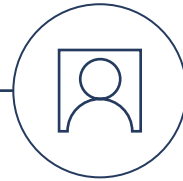


Maximize my uptime

Maintain continuity, prevent issues, and respond to incidents quickly



Keep my business running smoothly

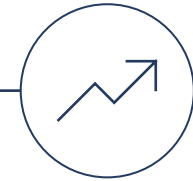


Know and guide me

Partner with a team who knows your business and can get you results



Understand my goals and technology



Enable me to do more

Transform your organization for success in a cloud-first world



Activate my business and my people

Accelerate outcomes

Maximize my uptime

Keep your business running smoothly with **organization-wide** reactive support, escalation management, and elevated care for your business-critical solutions



Maintain business continuity with **as-needed** technical support for your entire organization



Get escalation management and 15-minute response for **Azure** Critical Business System Down (**Sev 1**) incidents



Take control of your IT health with **on-demand assessment** tools and tailored recommendations

Meet your foundational needs

Tailor your solution for success

Proactive Services that provide tailored guidance for security, configuration, and operations to keep your solutions healthy

Enhanced Solutions for:

- **Prioritized support for Azure** for one-time digital events and day-to-day operations direct from Azure product teams
- **Direct support for Office 365 from product engineers** with tenant-specific incident analysis
- **Mission-critical support to restore business operations swiftly** and provide enhanced communication on outages

Know and guide me

Get **the right resource at the right time** with a designated Customer Success Account Manager (CSAM) and extended solution-specific teams who know your goals and environment



Work with the CSAM to plan and execute against your business strategies to drive key outcomes



Get tailored plans to proactively manage the health of your solutions with proven Microsoft tool and methodologies



Ensure you have the right resource at the right time to maximize the value of your Microsoft investment

Meet your foundational needs

Tailor your solution for success

Proactive Services to remove technical and operational blockers and accelerate cloud solution deployment

Enhanced Solutions for:

- Designated technical resources who work as an integrated part of your team and environment to go deeper
- A dependable, outcome-oriented team that partners with you in the success of your mission critical solutions
- Actionable advice and key insights from Azure experts, tailored to your unique environment

Designed with flexibility to meet your needs

Receive foundational support across your Microsoft portfolio and tailor your experience through services that drive the outcomes you need most

Meet your foundational needs

Comprehensive, organization-wide support



Tailor your solution for success

Receive an allowance towards services or purchase more as add-ons



Maximize my uptime

24x7 problem resolution support and risk assessment capabilities to proactively manage IT health



Know and guide me

A designated Customer Success Account Manager focused on maximizing your business outcomes



Enable me to do more

As-needed advisory support from experts and an online hub of on-demand learning content



Proactive Services

Expert-led, solution-specific engagements across Well-Architected, Server Migration, Security, Microsoft Teams, Business Applications, Analytics, and more



Enhanced Solutions

20+ in-depth, relationship-based solutions designed to ensure maximum uptime, solve complex IT challenges, and help you get the most out of your technology investment

Tailoring your support experience

Build on the foundational services by customizing your experience **with Flex Allowance**



How it works

- 1) Automatically get a Flex Allowance based on a percentage of your base agreement price
 - For \$50k-175k in contract list price: \$25k or 20%, whichever is greater
 - For \$175k+ in contract list price: \$50k or 20%, whichever is greater
- 2) Use your Flex Allowance towards our entire catalog of Proactive Services and Enhanced Solutions

Unified Enterprise base

Foundational services



Tailor your solution

Apply your Flex Allowance towards these services or purchase them as add-ons

Maximize my uptime

Know and guide me

Enable me to do more

Organization-wide support coverage to help maintain IT health and upskill staff

Expert-led, solution-specific engagements across Well-Architected, Server Migration, Security, Microsoft Teams, Business Applications, Analytics, and more

Support for Mission Critical

O365 Engineering Direct

Azure Rapid Response* and Azure Event Management

Developer Support

Designated Support Engineering

*Limited availability in certain geos

Meet your foundational needs

Unified Enterprise | Features

Personalized support delivered through a mix of reactive, proactive, and in-depth support solutions

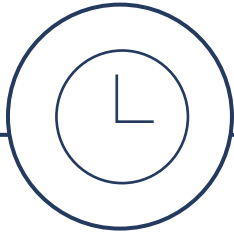
Foundational services	Technical Support (24/7)	<ul style="list-style-type: none"> Expected response times: <ul style="list-style-type: none"> Critical Sev 1: 15-minutes for Azure*/1-hour for all other products 1-hour Sev A/2-hour Sev B/4-hour Sev C
	Escalation Management	<ul style="list-style-type: none"> For Critical Business System Down issues, resource assigned after 15-minutes for Azure or 1-hour for all other products For Critical Business System Degraded, resource assigned after 1-hour for all products
	Case Management/Tooling	<ul style="list-style-type: none"> Services Hub portal for one-stop support management, recommendations, Microsoft Services catalog, and product updates
	IT Health	<ul style="list-style-type: none"> On-demand assessments with as-needed setup and configuration services
	Cloud Assistance	<ul style="list-style-type: none"> Billing support provided by the Azure Support team (included in the free support)
	Account Management	<ul style="list-style-type: none"> Assigned Customer Success Account Manager
	Advisory Support	<ul style="list-style-type: none"> Advisory Phone Support (limited to six hours or less per incident)
	Technical Training	<ul style="list-style-type: none"> On-demand videos, hands-on labs, learning paths, and expert-led webcasts
Tailor your solution	Proactive Services**	<ul style="list-style-type: none"> Expert-led, solution-specific engagements designed to help customers onboard and optimize their key solutions with services for Well-Architected, Server Migration, Security, Microsoft Teams, Power Apps, Analytics, and more
	Enhanced Solutions**	<ul style="list-style-type: none"> Relationship-driven, in-depth support experiences, including Support for Mission Critical, Designated Support Engineering, Azure Rapid Response***, Azure Event Management, Office 365 Engineering Direct, Developer Support

*Commercial cloud only

**Available through Flex Allowance or for purchase as add-ons

***Limited availability in certain geos

Always-on support for your organization



Critical incidents

Escalation management with response times of 15-min for Sev 1 on Azure and 1-hour for all other products



Technical support

As-needed support with response times of 1-hour for Sev A, 2-hours for Sev B, and for 4-hours Sev C



Advisory support

Phone-based support and guidance to avoid common support issues and decrease the likelihood of outages

How we help you minimize downtime

Resources to help you drive resolution for your most critical incidents

Connection to the Microsoft product engineers that build the solutions you rely on

Diagnostic capabilities that enable us to quickly assess your issues

Incident tracking and reporting to help you identify trends and areas for improvement

Unified Enterprise | Severity definitions

Take advantage of 24x7 problem resolution support for your Microsoft technologies

Severity definitions

Severity	Name	Definition	Expected Response Times
1	Critical Business System Down	Business at risk. Complete loss of a critical application or solution.	< 15-minutes for Azure*; < 1-hour for all other products
A	Critical Business System Degraded	Significant loss or degradation of services.	< 1-hour for all products
B	Moderate Business Impact	Moderate loss or degradation of services, but work can reasonably continue in an impaired manner.	< 2-hour for all products
C	Minor Business Impact	Substantially functioning with minor or no impediments of services.	< 4-hour for all products

*Commercial cloud only

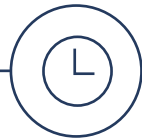
A digital experience via one central hub

Digital resources via Services Hub



Manage your support

Gain greater visibility and more control over your support requests by managing them in one central location



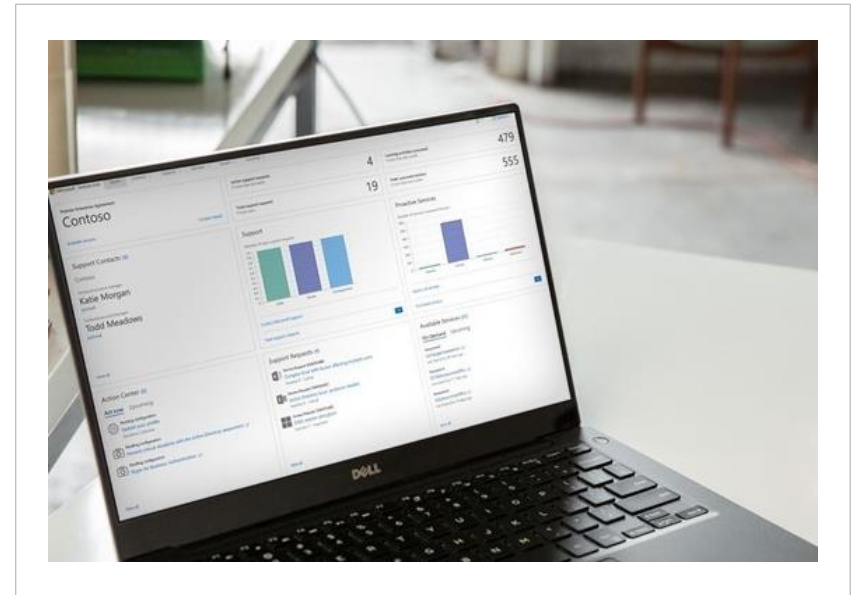
Maintain IT health

Maximize uptime and mitigate risks with on-demand assessments that give you control of your IT health



Build team knowledge

Empower your team with access to resources and training that will help them stay ahead in a cloud-first world



Convenient, self-service tools and training to empower IT and optimize support efforts

Track all your Microsoft support tickets through a single interface from cloud to on-premises

Gain insights about support through trending data and analysis

Find relevant, personalized recommendations throughout Services Hub

Enable customer self-service management of named Support Contacts and group sharing

Visit the [Services Hub Resource Center](#) to learn more

Services Hub | Maintain IT health

Keep your IT environments healthy with **On-Demand Assessments** and as-needed setup and configuration services

Leverage predictive analytics based on years of Microsoft analysis

Remediate issues and risks with expert recommendations

Drill into recommendations to see root cause analysis

Use remediation plans to help your team take action

Configure once and run on your schedule

To learn more about the displayed feature: <https://aka.ms/sh-rc/assessments>

Skype for Business Assessment

High priority recommendations: 2
Low priority recommendations: 7
Resolved Recommendations: 0
Passed checks: 262


















































Recommendations

- Recommended for you: Get deeper insight into Office 365 using Operations Management Suite ...
- Recommended for you: WorkshopPLUS - Active Directory Federation Services Deployment Administration and Troubleshooting ...
- Recommended for you: WorkshopPLUS - Office 365: Security and Compliance ...

Including capabilities across:

- ✓ Active Directory
- ✓ Exchange Server
- ✓ SharePoint
- ✓ DevOps
- ✓ Microsoft Azure
- ✓ SQL Server
- ✓ Dynamics 365
- ✓ Office 365
- ✓ Windows

Available On-Demand Assessments

 Active Directory	 Active Directory Operational Survey	 Active Directory Security	 Active Directory Security Survey	 Azure Active Directory	 Azure Active Directory ITDM Survey
 Azure Active Directory Operational Survey	 Azure App Service	 Azure Solution Assessment	 Cloud Adoption Framework Landing Zone Assessment	 DevOps Capability Assessment	 Dynamics 365 Customer Engagement Survey
 Dynamics 365 for Finance and Operations Survey	 Exchange Server	 Exchange Server Operational Survey	 Exchange Server Security Survey	 Failover Cluster Survey	 Hyper-V Survey
 IIS Survey	 Intune Survey	 Microsoft 365 Assessment for IT Decision Makers	 Microsoft Endpoint Configuration Manager Survey	 Microsoft Endpoint Manager	 Modern Service Management Capability Assessment for Azure
 Modern Service Management Capability Assessment for Office 365	 Office 365 Collaboration Survey	 Office 365 Exchange	 Office 365 Operational Survey	 Office 365 SharePoint	 SharePoint
 SharePoint Operational Survey	 SharePoint Security Survey	 Skype for Business	 Skype for Business Operational Survey	 SQL Server	 SQL Server Operational Survey
 SQL Server Security Survey	 System Center Operations Manager	 System Center Operations Manager Operational Survey	 Well-Architected Cost Optimization Assessment	 Well-Architected Go-Live Survey Assessment	 Well-Architected Reliability Assessment
 Well-Architected Security Assessment	 Windows Client	 Windows Client Security Survey	 Windows Client Survey	 Windows Server	 Windows Server Security Survey
 Windows Server Survey					

Services Hub | Build your team's knowledge

Stay current on Microsoft products and technologies with 1,500+ on-demand learning experiences

Access recommended learning content for your organization's Services Hub users

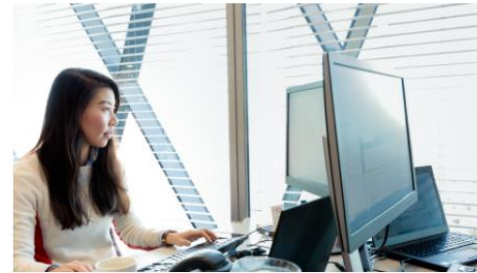
Improve your team's knowledge with a variety of learning experiences

Participate in live instructor-led webcasts

Learn at your pace with learning paths and on-demand videos

Practice skills interactively with Hands-on Labs

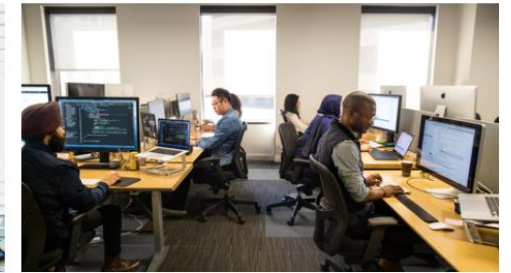
To learn more about the displayed feature: <https://aka.ms/sh-rc/learn>



On-demand Videos

Learn at your own pace with expert videos showcasing Microsoft technologies.

[Discover More >](#)



Hands-on Labs

Get hands-on experience with Microsoft Technologies in virtual environments.

[Discover More >](#)



Learning Paths

Develop skills with structured collections of videos and labs to achieve your learning goals.

[Discover More >](#)



Webcasts

Learn new features from experts with live and interactive online sessions.

[Discover More >](#)

Services Hub features at-a-glance

Services Hub Homepage	Contract Details	IT Environment Health	Learn On-demand	Microsoft Support	Services Catalog	Update Center
<p>Optimize your time with the Services Hub Homepage</p> <ul style="list-style-type: none">• Easily identify your Services Hub workplace• Leverage tailored recommendations to help proactively reduce support incidents, maintain your IT Health, and build skills• See high priority items in the Action Center• Review recent Services Hub releases• Easily view your Microsoft representatives and your organization's key contacts	<p>Maximize your Microsoft Unified Support benefits</p> <ul style="list-style-type: none">• Review the details of your support contract with the Customer Activity page• View your Microsoft contacts and your organization's contacts• Reference your standard and critical support response times• View the services you've purchased• Provide more granular permissions for your users with multiple Services Hub workspaces	<p>Keep your IT environments healthy with On-Demand Assessments</p> <ul style="list-style-type: none">• Leverage predictive analytics based on years of Microsoft analysis• Remediate issues and risks with expert recommendations• Drill into recommendations to see root cause analysis• Use assessment remediation programs to help your team take action.• Configure once and run on your schedule	<p>Stay current on Microsoft products and technologies with on-demand learning</p> <ul style="list-style-type: none">• As-needed access to learning content for your organization's Services Hub users• Improve your team's knowledge with a variety of learning experiences incl access to MS Learn• Participate in live instructor-led webcasts• Learn at your pace with learning paths and on-demand videos• Practice skills interactively with Hands-on labs	<p>Easily manage your Microsoft support activity</p> <ul style="list-style-type: none">• Open a request for support from Microsoft on the Services Hub• View and manage your support requests, including cloud support requests created in their product portals• Use KPI tiles to track support trends• Assign and manage your Support Contacts online with self-service capabilities• Create groups and share support requests among your teams	<p>Connect to the Microsoft Services you need</p> <ul style="list-style-type: none">• View the latest Microsoft Services catalog online• Check seat availability for workshops and online courses• Click to contact Microsoft to reserve seats or schedule a new service	<p>Keep your Microsoft products current with the Update Center</p> <ul style="list-style-type: none">• Get updates about Microsoft Office 365 and Azure as they become available• Get notifications about changes to Microsoft on-premises products• Track Microsoft product lifecycles

Manage your key support topics on the go with the new Services Hub mobile app for iOS and Android!

Tailor your solution
for success

Proactive Services | Our approach

Scenario-specific, expert-led support services to accelerate the value of your business-critical solutions by eliminating deployment risks, increasing availability, and optimizing performance

Portfolio of services across your solution lifecycle

- Health checks
- Risk Assessment Programs
- Remediation services
- Onboarding Services
- Proof of Concept
- Workshops
- Chalk Talks
- Lab Services
- Administrative IT Service Management
- Advisory Services
- Adoption Services
- Proactive Monitoring

Our three-step approach

01

Assess & Discover

Current and desired state defined

- **Expert led discovery** and assessment of your IT environment to identify technical and operational issues
 - **Fit gap analysis** that defines current and future state
 - **Document** the set of activities that enable future state attainment
-

02

Upskill & Design

Knowledge and capability gaps addressed

- **Educate** team-on key concepts, design principles and recommended best practices
 - **Design workshops** to envision and document your technical solution
 - **Validate** design against technical and business requirements
-

03

Configure & Implement

Capabilities and health improved

- **Remove** identified technical and operational blockers
 - **Prepare** for solution deployment and/or migration
 - **Next step guidance** for operational success
-

Meet the needs of your evolving organization

Achieve your business outcomes with support



Apps & Infra

Azure IaaS, Azure PaaS

- Migrate existing applications to Azure and optimize
- Innovate with new apps and modernize existing apps
- Enable customers for successful cloud use
- Deliver unique, specialized solutions



Modern Work

Microsoft 365, Office 365

- Enable secure remote work
- Reduce cost and manage risk
- Transform organizational productivity



Business Apps

Dynamics 365, Power Platform

- Stay connected with your customers
- Run adaptive business operations
- Rapidly adapt and automate business processes

Cross Solution

- Infuse data and AI into every experience
- Build a governance, security, and compliance strategy
- Ensure that employees are prepared for changes and new technologies

Find engagements aligned to your priorities

Customize your experience with the services you need most

Proactive Accelerators* Enhanced Solutions



Apps & Infra

Modern Work

Business Apps

Well-Architected (Reliability, Cost Optimization, etc.)	Microsoft Teams (Foundation, Performance)	Biz Apps (Power Apps Foundation)
Server Migration (WS to Azure, Linux to Azure, etc.)	Mission Critical Office 365	Mission Critical Dynamics 365
Mission Critical Intelligent Cloud	DSE Microsoft 365, Office 365, or CCX	DSE Dynamics 365 for CE, FE, or Power Platform
DSE Azure IaaS, PaaS, or Data	Office 365 Engineering Direct	Developer Support
Azure Rapid Response**		
Azure Event Management		
Developer Support		
GitHub Engineering Direct		

*Packages of 3- to 5-week proactive services
 **Limited availability in certain geos

Cross Solution	Well-Architected for Data & AI (Security, Reliability, etc.)	DSE Cybersecurity or Modern Identity
	Security (Zero Trust)	Developer Support
	Analytics (Synapse, Synapse with Power BI attach)	

Pricing structure

Competitively priced and industry-aligned

A support model that can help **lower your total cost** of ownership as you grow



Rates start at **8-10% of your License Spend**, well within the range of typical software and cloud vendors and, **in many cases, better than our competitors**



As your cloud investment grows, you'll benefit from graduated pricing and **pay a lower rate for your growing support needs**



For organizations who have historically paid to support only a portion of their licenses, this approach **enables you to work more holistically with Microsoft across your IT initiatives**



Pricing is fixed and does not change during the annual support period **when new purchases are made** under the included license agreements



Services by Support Location

Unified Enterprise Support Israel 29/12/2022 - 28/12/2023		
Quantity	Service	Service Type
Included	Enterprise Advisory Support Hours As-needed	Advisory Services
Included	Enterprise Azure Problem Resolution Hours As-needed	Problem Resolution Support
Included	Enterprise On-demand Assessment	On-Demand Assessment
Included	Enterprise On-Demand Assessment - Setup and Config Service As-needed	On-Demand Assessment Remote
Included	Enterprise On-Demand Education	On-Demand Education
Included	Enterprise Online Support Portal	Administrative
Included	Enterprise Problem Resolution Hours As-needed	Problem Resolution Support
Included	Enterprise Reactive Support Management	Service Delivery Management
Included	Enterprise Service Delivery Management	Service Delivery Management
Included	Enterprise Webcasts As-Needed	Webcast
Included	Reactive Enabled Contacts	Problem Resolution Support

Unified Proactive Services Add on | Unified Proactive Svcs Enterprise Israel 29/12/2022 - 28/12/2023

Quantity	Service	Service Type
Included	Service Delivery Management Extended	Service Delivery Management
1 ea	Custom Proactive Remote 4	Custom Proactive - Maintain

Designated Support Engineering | On Prem Israel 29/12/2022 - 28/12/2023

Quantity	Service	Service Type
259 hr	Designated Support Engineering Platforms	Designated Support Engineering
Included	Service Delivery Management Extended	Service Delivery Management

Support Services Fees

Services Summary	Billing Date	Fee ILS
Unified Enterprise Support	29/12/2022	165,214.16
Unified Proactive Services Add on Unified Proactive Svcs Enterprise	29/12/2022	83,973.00
Designated Support Engineering On Prem	29/12/2022	420,414.00
Subtotal		669,601.16
Flex Allowance		(83,621.24)
Software Assurance Benefits *		(419,560.00)
Total Fees (excluding taxes)		166,419.92

Software Assurance Benefits


* Customer will transfer 11.00 Software Assurance PRS incidents to this support agreement as part of this support package.

Software Assurance Benefits

* Customer will transfer 29.00 Software Assurance PRS incidents to this support agreement as part of this support package.



THANK YOU !

טופס:		חוות דעת מקצועית במסגרת כוונה להתקשר עם ספק יחיד/ספק חוץ	
פרק ראשי:	התקשרויות ורכישות	משרד האוצר אגף החשב הכללי תכ"ם – התקשרויות ורכישות	
פרק משני:	התקשרות בפטור ממכרז		
הוראה מקשרת:	7.6.3		
מספר טופס:	7.6.3.1.ט		
מהדורה:	01		

משרד:	רשות מקרקעי ישראל
יחידה מזמינה:	אגף מערכות מידע
תאריך:	7/11/2022

אל: ועדת המכרזים

הנדון: חוות דעת מקצועית במסגרת כוונה להתקשר עם ספק יחיד

הבקשה מסתמכת על תקנה 3 (29) לתקנות חובת מכרזים ועל הוראות תכ"ם "פטור מחובת המכרז", מס' 7.6.1 והוראת תכ"ם, "בחינת קיומם של ספקים ומיזמים", מס' 7.6.3


תיאור מהות ההתקשרות (רקע ופירוט התכונות של הטובין/השירות/העבודה)
<p>רשות מקרקעי ישראל עושה שימוש במערכות רבות המבוססות על טכנולוגיות של חברת מיקרוסופט וביניהן מערכות הפעלה לשרתים, למחשבים אישיים, בסיסי נתונים, מערכת הדואר, כלי פיתוח, שרתים ווירטואליים, כלי ניטור ועוד</p> <p>תמיכת פרמייר (Premier) מסוג Unified Support הינה תמיכה המספקת גישה ישירה ומועדפת אל מוקד התמיכה והסיוע הטכני של חברת מיקרוסופט באמצעות חבילה מותאמת אישית וכוללת:</p> <ul style="list-style-type: none"> - הקצאת מהנדסים מומחים במערכות השונות - ליווי פרואקטיבי למוצרים שבשימוש המשרד - גישה למקורות מידע ייחודיים של מיקרוסופט - אפשרות לקבל תיקונים עבור באגים בתוכנות מיקרוסופט שהתגלו ברמ"י <p>שרות Unified Support מאפשר פתיחת קריאות ללא הגלבה בתקופת חוזה. עלות של Unified Support מחושב בהתאם לעלות של רישוי מיקרוסופט (Software Assurance)</p>

האם קיים בנושא זה מכרז מרכזי של החשב הכללי או גורם ממשלתי מוסמך אחר? כן לא

סוג ההתקשרות: (סמן X במקום המתאים)

טובין שירותים ביצוע עבודה

שם הספק:	מיקרוסופט ישראל
מספר הספק (ח.פ.ח.צ.ע.מ/מספר עמותה)	511380693
ספק זה הנו:	<input checked="" type="checkbox"/> ספק יחיד <input type="checkbox"/> ספק חוץ
אומדן / שווי ההתקשרות:	196,000 ₪ כולל מע"מ
תקופת ההתקשרות:	1/1/2023-31/12/2023

חוות דעת מקצועית במסגרת כוונה להתקשר עם ספק יחיד/ספק חוץ			טופס:
התקשרויות ורכישות	פרק ראשי:	<p>משרד האוצר אגף החשב הכללי תכ"ם – התקשרויות ורכישות</p> 	
התקשרות בפטור ממכרז	פרק משני:		
7.6.3	הוראה מקשרת:		
7.6.3.1.ט	מספר טופס:		
01	מהדורה:		

נימוקים כי הספק הוא ספק יחיד או כי הטובין הם טובי חוץ
(במקרה הצורך ניתן לצרף עמודים נוספים וכל מסמך רלוונטי נוסף)


נא להתייחס לסעיפים הבאים:

- 1. האמצעים שבהם נערכו בדיקות לאיתור ספקים נוספים והכנת חוות דעת** כולל פירוט מקורות מידע ופעולות שננקטו (לדוגמה חיפוש באינטרנט, התכתבות עם ספקים, פגישה או שיחה עם ספקים וכדומה).
- 2. ממצאי הבדיקה** (אם ישנם ספקים נוספים בתחום ההתקשרות, יש לפרט את הסיבות לאי התאמתם לביצוע ההתקשרות עימם ואת הסיבות להיות הספק שלגביו נכתבה חוות הדעת ספק יחיד/ספק חוץ)
- 3. נימוקים והערות נוספות**

חברת מיקרוסופט היא החברה היחידה המספקת תמיכה מקצועית, רחבה ומקיפה למערכות מיקרוסופט הנמצאות בשימוש יום יומי של כלל עובדי רשות מקרקעי ישראל.

חוות דעתי זו ניתנת מתוקף היותי הסמכות המקצועית לנושא זה.

בכבוד רב,

	ראש תחום טכנולוגיות	איגור קרסיק
חתימה	תפקיד בעל הסמכות המקצועית	שם בעל הסמכות המקצועית